

STATE OF CONNECTICUT
DEPARTMENT OF HEALTH SERVICES
BUREAU OF HEALTH SYSTEM REGULATION
DIVISION OF MEDICAL QUALITY ASSURANCE

In re: *THOMPSON*

Francine Ragland

Petition No. 850313-⁰²⁰~~004~~004

CONSENT ORDER

WHEREAS, Francine Ragland, c/o Brownstone Studio, 21 Union Street, New London, Connecticut has been issued license No. 33900 to practice hairdressing and cosmetology by the Department of Health Services pursuant to Chapter 387 of the Connecticut General Statutes, as amended; and

WHEREAS, Francine Ragland hereby acknowledges and admits that:

1. On or about 8 February 1985, she administered to one Lena Tolliver a permanent hair wave;
2. She incompetently or negligently administered said permanent wave, causing chemical damage to the hair of Lena Tolliver;
3. By her actions described above, she has violated the provisions of §20-263 of the Connecticut General Statutes and has failed to conform to the accepted standards of the profession of hairdressing and cosmetology.

NOW THEREFORE, pursuant to §19a-17 and §20-263 of the Connecticut General Statutes, as amended, Francine Ragland hereby stipulates and agrees to the following:

1. That she waives her right to a hearing on the merits of this matter;
2. That she is hereby reprimanded for the aforementioned violation of §20-263 of the Connecticut General Statutes;

3. That she is hereby placed on probationary status for the period of one (1) year, said period to run from the effective date of this Order, under the following terms and conditions:

- (a) she shall not administer permanent hair waves except under proper supervision as described below;
- (b) she shall obtain a qualified individual to act as a supervisor of her professional activities; said individual shall be licensed by the State of Connecticut to practice hairdressing and cosmetology and shall be approved by the Department of Health Services and the Board of Examiners for Barbers, Hairdressers and Cosmetologists prior to supervising Francine Ragland; said individual shall provide the Department of Health Services on a monthly basis with written reports concerning Francine Ragland's competence as a hairdresser and cosmetologist.

- 4. That this Consent Order is a matter of public record.
- 5. That this Consent Order may be considered as evidence in any proceeding before the Department of Health Services (1) in which her compliance with this Consent Order is at issue, or (2) in which her compliance with §20-263 of the Connecticut General Statutes, as amended, is at issue.
- 6. That this Consent Order and the terms set forth herein are not subject to reconsideration, collateral attack, or judicial review under any form or in any forum. Further, that said order is not subject to appeal or review under the provisions of Chapters 54 or 368a of the Connecticut General Statutes, as amended, provided that this stipulation shall not deprive her of any other rights that she may have under the laws of the State of Connecticut or the United States.

7. That she has the right to consult with an attorney before signing this Consent Order.

I, Francine Ragland, hereby affix my signature, agreeing to the above, and declare this agreement to be an act performed of my own free will.

Francine Ragland
Francine Ragland

Subscribed and sworn to before me this 9th day of July 1986.

[Signature]
~~Notary Public~~ or person authorized by law to administer oaths

The above Consent Order having been presented to the duly appointed agent of the Commissioner of the Department of Health Services on the 14th day of July 1986, it is hereby accepted.

[Signature]
Stanley K. Peck, Director
Division of Medical Quality Assurance

The above Consent Order having been presented to the duly appointed agent of the Board of Examiners for Barbers, Hairdressers and Cosmeticians on the 14 day of July 1986, it is hereby ordered and accepted.

THE BOARD OF EXAMINERS FOR BARBERS,
HAIRDRESSERS AND COSMETOLOGISTS

BY: [Signature]
Ralph Cobuzzi, Chairperson
For the Board of Examiners for
Barbers, Hairdressers and Cosmetologists

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