

STATE OF CONNECTICUT  
DEPARTMENT OF PUBLIC HEALTH  
BUREAU OF REGULATORY SERVICES

In re: Regina A. King, N.H.A.  
65 Ocean Avenue  
West Haven, CT 06516

Petition No.: 940718-36-005

**CONSENT ORDER**

WHEREAS, Regina A. King of West Haven, Connecticut (hereinafter "respondent") has been issued license number 000468 to practice nursing home administration by the Department of Public Health (hereinafter "the Department") pursuant to Chapter 370 of the Connecticut General Statutes, as amended; and,

WHEREAS, the Department alleges that:

1. Respondent failed to ensure the implementation of facility policies and/or enforcement of facility policies assuring acceptable patient care. Such areas of deficiency encompassed the failure to implement and/or enforce policies or programs affecting resident care, including, *inter alia*, the following:
  - a. assessment and documentation of residents' conditions after any accident/incident;
  - b. monitoring of residents' weights;
  - c. ensuring notification of physicians in timely and prompt manner of residents' physical and/or mental changes;
  - d. training to ensure that residents received the necessary care and services to maintain good nutrition, personal hygiene and grooming;

- e. necessary care services and assessments to prevent development of pressure sores and monitoring of sores;
  - f. IV therapy program protocol;
  - g. staff training concerning infection control staff training, and/or infection control tracking and recording methods;
  - h. respiratory care and treatment;
  - i. ensuring residents were free from medication errors; and/or,
  - j. providing safe and adequate storage for drugs and biologicals.
2. The above described facts constitute grounds for disciplinary action pursuant to Connecticut General Statutes Section 19a-517, taken in conjunction with §19-13-D8t(f)(3) of the Regulations of Connecticut State Agencies (hereinafter “the Regulations”).

WHEREAS, respondent, in consideration of this Consent Order, has chosen not to contest the above allegations of wrongdoing but, while admitting no guilt or wrongdoing, agrees that for purposes of this or any future proceedings before the Department the above allegations in this Consent Order shall have the same effect as if proven and ordered after a full hearing held pursuant to §19a-9, §19a-14, and §19a-517 of the General Statutes of Connecticut.

NOW THEREFORE, pursuant to §19a-17 and §19a-517 of the Connecticut General Statutes, as amended, taken in conjunction with the Regulations §19-13-D8t(f)(3), respondent hereby stipulates and agrees to the following:

1. That respondent waives her right to a hearing on the merits of this matter.

2. That respondent shall pay a civil penalty in the amount of \$1,000.00 by certified or cashier check payable to "Treasurer State of Connecticut" at the time respondent submits the executed Consent Order to the Department.
3. That respondent's license number 000468 to practice as a nursing home administrator in the State of Connecticut is hereby suspended for a period of ninety (90) days.
4. That such suspension shall be stayed immediately and respondent's license shall be placed on probation for three (3) years subject to the following terms and conditions:
  - A. Respondent shall comply with all federal and state statutes and regulations applicable to her profession.
  - B. Respondent shall provide proof to the satisfaction of the Department that she has completed coursework that shall be pre-approved by the Department. Such coursework shall include at least 40 hours of CE credits from the American College of Health Care Administrators ("ACHCA") and shall include, but not be limited to, the following topics: quality assurance and the long-term care facility and courses that relate to the responsibilities and duties of a nursing home administrator.
  - C. Respondent must provide proof to the Department from ACHCA that it has issued a certificate of completion of the above coursework.
  - D. Such coursework shall be completed within the first year of probation. If respondent fails to complete successfully the coursework described above in paragraph 4B, respondent's license shall be revoked.
  - E. Respondent's employer(s) at any nursing home or long term care facility at which she is employed or with which she is affiliated shall be provided with a copy of this Consent

Order within fifteen (15) days of its effective date. The Department shall be notified in writing by any employer(s) within fifteen (15) days of the effective date of this Consent Order.

- F. Respondent shall obtain written approval from the Department prior to any change in employment.
- G. Respondent shall notify the Department of any change in her home or business address within fifteen (15) days of such change.
- H. In the event respondent is unemployed as a nursing home administrator in the State of Connecticut for a period of thirty (30) consecutive days or longer, or is employed as a nursing home administrator less than twenty (20) hours per week, or is employed outside the State of Connecticut, respondent shall notify the Department in writing. Such periods shall not be counted in reducing the probation period covered in this Consent Order.

5. That all correspondence and reports are to be addressed to:

Bonnie Pinkerton, Nurse Consultant  
Department of Public Health  
410 Capitol Avenue, MS #12LEG  
P.O. Box 340308  
Hartford, CT 06134-0308

6. That she shall comply with all state and federal statutes and regulations applicable to her licensure.

7. That she understands that this Consent Order is a matter of public record.

8. That any alleged violation of any provision of this Consent Order, may result in the following procedures at the discretion of the Department:

A. The Department shall notify respondent in writing by first-class

mail that the term(s) of this Consent Order have been violated, provided that no prior written consent for deviation from said term(s) has been granted.

- B. Said notification shall include the acts or omission(s) which violate the term(s) of this Consent Order.
- C. Respondent shall be allowed fifteen (15) days from the date of the mailing of notification required in paragraph 8A above to demonstrate to the satisfaction of the Department that she has complied with the terms of this Consent Order or, in the alternative, that she has cured the violation in question.
- D. If respondent does not demonstrate compliance or cure the violation by the limited fifteen (15) day date certain contained in the notification of violation to the satisfaction of the Department, she shall be entitled to a hearing before a hearing officer which shall make a final determination of the disciplinary action to be taken.
- E. Evidence presented in any such hearing shall be limited to the alleged violation(s) of the term(s) of this Consent Order.

9. That, in the event respondent violates any term of this Consent Order, respondent agrees immediately to refrain from practicing as a nursing home administrator, upon request by the Department, for a period not to exceed 45 days. During that time period, respondent further agrees to cooperate with the Department in its investigation of the violation. Respondent further agrees that failure to cooperate with the Department in its investigation during said 45 day period shall constitute grounds for the Department to seek a summary suspension of respondent's license. In any such summary action, respondent stipulates that her failure to cooperate with the Department's investigation shall constitute an admission that her conduct constitutes a clear and

immediate danger as required pursuant to Connecticut General Statutes, Sections 4-182(c) and 19a-17(c).

10. That, in the event respondent violates any term of this Consent Order, said violation may also constitute grounds for the Department to seek a summary suspension of her license before a hearing officer.
11. That legal notice shall be sufficient if sent to respondent's last known address of record reported to the Licensure and Registration Section of the Division of Health Systems Regulation.
12. That this Consent Order is effective on the first day of the month immediately following the date said order is accepted. That the Department's allegations as contained in this Consent Order shall be deemed true in any subsequent proceeding before a hearing officer in which (1) her compliance with this Consent Order is at issue, or (2) her compliance with §19a-517 of the General Statutes of Connecticut, as amended, is at issue.
13. That any extension of time or grace period for reporting granted by the Department shall not be a waiver or preclude the Department from taking action at a later time. The Department shall not be required to grant future extensions of time or grace periods.
14. That this Consent Order and terms set forth herein are not subject to reconsideration, collateral attack or judicial review under any form or in any forum. Further, that this Order is not subject to appeal or review under the provisions of Chapters 54 or 368a of the General Statutes of Connecticut, provided that this stipulation shall not deprive respondent of any rights that she may have under the laws of the State of Connecticut or of the United States.



I, Regina A. King, have read the above Consent Order, and I stipulate and agree to the terms as set forth therein. I further declare the execution of this Consent Order to be my free act and deed.

Regina A King, N.H.A.  
Regina A. King, N.H.A.

Subscribed and sworn to before me this 19 day of Nov 1996.

W. Robert Callers  
Notary Public or person authorized  
by law to administer an oath or affirmation

The above Consent Order having been presented to the duly appointed agent of the Commissioner of the Department of Public Health on the 25<sup>th</sup> day of November 1996, it is hereby accepted.

Cynthia Denne  
Cynthia Denne, Director  
Division of Health Systems Regulation